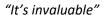


Educational Psychology (EP) Support Line

A confidential telephone support service, staffed by Educational Psychologists, to talk through questions or concerns about children and young people's wellbeing or learning.

Open to all parents/carers of children with additional needs or SEND, living in the City of York, and practitioners working with children who live in/attend an educational setting in York.





"I feel confident in the next steps we can take"

"I felt really listened to and supported"

Calls of up to 30 minutes, available during term time:

Wednesday mornings 9.30am-11.30am

From 8th September - 20th October 2021

To book a slot, please e-mail: EPsupportline@york.gov.uk with your name and a contact telephone number.

On the following Wednesday morning, we will e-mail you with a time slot for your consultation. Booking for each session will close on Tuesdays at 5pm. Spaces are allocated on a first come, first served basis.

Please note: the helpline offers short slots to talk with a psychologist about particular concerns; unfortunately, within the time available, we cannot advise on complex situations where different agencies need to work together to support a child or young person.