

Educational Psychology (EP) Support Line

A confidential telephone support service staffed by Educational Psychologists to talk through questions or concerns about children and young people's wellbeing or learning.

Open to all parents/carers of children with additional needs or SEND, living in the City of York, and practitioners working with children who live in/attend an educational setting in York.

Calls of up to 30 minutes available during term time

Wednesday mornings 9.30am-11.30am

From 8th September - 20th October 2021

To book a slot, please email: EPsupportline@york.gov.uk with your name and contact telephone number.

On the following Wednesday morning we will email you with a time slot for your consultation. Booking for each session will close on Tuesday at 5pm. Spaces are allocated on a first come, first served basis.

Please note: the helpline offers short slots to talk with a psychologist about particular concerns; unfortunately, within the time available, we cannot advise on complex situations where different agencies need to work together to support a child or young person.